



International Moving

Import Customs Rules & Regulations

Dubai, United Arab Emirates

For delivery to residences in Dubai, Sharjah, Fujairah, Ras Al Khaimah, Umm Al Quwain and Ajman, please ship directly to Dubai Port / Airport.

All information relating to Customs Regulations and documentation requirements are subject to change without prior notification. GAC will not be held responsible / liable for delays and costs incurred due to these changes.

PORT OF ENTRY / DISCHARGE

Jebel Ali Port, Dubai - UAE

AIRPORT OF ENTRY

Dubai International Airport (DXB), Dubai - UAE

CONSIGNING INSTRUCTIONS FOR USED PERSONAL HOUSEHOLD GOODS

Consignee Name (as mentioned in passport)

C/O Gulf Agency Company (Dubai) L.L.C.

PO Box 17041, Jebel Ali Free Zone, Dubai - UAE

Tel: + 971 4 881 8090 / Fax: + 971 4 805 9343 / Email: moving.dubai@gac.com

SHIPMENT DECLARATION

Used household goods and personal effects

CONSIGNING INSTRUCTIONS FOR USED PERSONAL HOUSEHOLD GOODS & AUTOMOBILES

Consignee Name (as mentioned in passport)

C/O Gulf Agency Company (Dubai) L.L.C.

PO Box 17041, Jebel Ali Free Zone, Dubai - UAE

Tel: + 971 4 881 8090 / Fax: + 971 4 805 9343 / Email: moving.dubai@gac.com

SHIPMENT DECLARATION

Used household goods and personal effects and one used car - chassis number, colour, make and model

CONSIGNING INSTRUCTIONS FOR DIPLOMATIC SHIPMENTS

Name of embassy

Local address of embassy

Dubai - UAE

SHIPMENT DECLARATION

Used household goods and personal effects for Name of Diplomat - Diplomatic Shipment



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CONSIGNING INSTRUCTIONS FOR PERSONAL BRAND NEW FURNITURE

Consignee Name (as mentioned in passport)

C/O Gulf Agency Company (Dubai) L.L.C.

PO Box 17041, Jebel Ali Free Zone, Dubai - UAE

Tel: + 971 4 881 8090 / Fax: + 971 4 805 9343 / Email: moving.dubai@gac.com

SHIPMENT DECLARATION

Personal use - brand new furniture

REQUIRED DOCUMENTATION

- Original Bill of Lading / Airway Bill. (Express release B/L accepted for non-diplomatic shipments)
- Fully detailed packing list / inventory.
- One passport photocopy of consignee + residence visa (mandatory)
- Authorization letter to be arranged locally, signed by shipper (form submitted by GAC)
- Precise handling and invoicing instructions (showing GAC quote or tariff reference)
- Full address and telephone number of consignee and notify party
- A pre-alert email with brief details of sea / airfreight shipment should be sent at least 4-5 working days prior to arrival
- On all airfreight shipments, one set of original documentation should be attached to the shipment
- All diplomatic household goods shipments to Dubai should be marked and consigned to The Embassy
- Documentation required for diplomatic shipments, i.e. letter from the MAF, Letter from the Embassy, addressed to shipping line, letter from the Embassy to Customs (drafts may be given on request)
- Motor vehicles should be accompanied with ownership certificate (title of ownership), insurance policy and invoice (vehicles older than 5 years might NOT be accepted for import, please check with GAC prior to export, for complete information on rules and regulations vehicle imports into Dubai)

REQUIRED DOCUMENTATION FOR BRAND NEW FURNITURE

- Original packing list
- Original invoice
- Original letter from the client addressed to the local shipping line to release the delivery order
- Original Certificate of Origin attested by the Chamber of Commerce at origin
- Client passport copy and UAE residence visa copy
- Letter of Authority (copy)

REGULATIONS FOR CAR IMPORTS

- Right-hand drive cars cannot be imported / registered with the local traffic authorities in the UAE
- Cars must be left-hand drive.
- A non-refundable customs duty paid, equivalent to 5% of the value of the car, as assessed by Customs.
- Cars should be less than 5 years old from the date of manufacture.
- Historical (classic) cars are excluded but whether their import should be permitted will be determined by the technical check-up committee.



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- Road worthiness of cars cannot be confirmed by GAC. This is affirmed by the Road Transport Authority upon physical examination of the car
- Carbon Dioxide emission of the vehicle should not exceed 3.5%
- Average Hydrocarbonate emission should not exceed 500 parts of a million
- Nitrogen oxide is also conducted as part of the technical check

REQUIRED DOCUMENTATION FOR CAR IMPORTS

- Original BL (has to mention make, model, chassis number, engine number, colour and type of car)
- Export certificates issued by the Traffic Department (Title of ownership)
- Commercial Invoice
- Passport copy
- UAE residence visa page copy (endorsed on passport)
- Authority letter (will be obtained by client upon arrival in Dubai)
- The Name in the Title of ownership of the car should be the same as that mentioned in the visa
- Car Condition report from load port

IMPORTS REGULATIONS / CUSTOMS CLEARANCE

- Personal effects are subject to open inspection by Customs authorities
- Normal Customs Clearance takes 4-5 working days for sea freight and airfreight (up to 7 working days during peak season i.e. May to Aug)
- All used personal and household goods are exempt from duty provided importer has a valid UAE residence visa
- Customs duty is at present 5% of the value estimated by customs on all new furniture, personal effects, and electronic items and used motor vehicles
- Books, literature, audio / video cassettes, records, CDs, etc. are subject to screening by Customs
- Prohibited articles detained by Customs may be confiscated and destroyed without consignee's consent

PROHIBITED ARTICLES

- All pornographic literature, videos, films & pictures and any items made out of ivory
- Alcoholic beverages (including fine wines), food products, medicines, medical drugs and medications
- Wireless transmitters / receivers / cordless telephones
- Firearms, ammunition, explosives and any weapons (including decorative items such as sword and daggers)
- Product of Israeli origin / manufacture, or any items on the Israeli blacklist
- All narcotics and drugs e.g. dried poppy flower can lead to severe legal action and long prison service
- Political or religious literature deemed as offensive to the UAE Government or the Islamic Faith
- Antiques and artifacts require prior approval
- Statues and sculptures require prior approval



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CONTACT DETAILS

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